

WITHDRAWAL FORM FOR USE BY A CONSUMER OR AN ENTREPRENEUR WITH CONSUMER STATUS

Hereby, acting pursuant to Article 27 of the Act of 30 May 2014 on Consumer Rights (consolidated text, Journal of Laws of 2020, item 287, as amended), which reads as follows:

Article 27 of the Consumer Rights Act

A consumer who has entered into a distance contract or an off-premises contract may withdraw from it within 14 days without providing any reason and without incurring any costs, with the exception of the costs specified in Article 33, Article 34(2), and Article 35.

I hereby give notice of withdrawal from the contract concluded
on _____ ,

consisting of:

In view of the above, I kindly request a refund of the following amount, resulting from the withdrawal from the contract:

_____ zł

in words: _____,

which should be transferred to the following bank account number:

_____.

Instruction:

A consumer, as well as an entrepreneur treated as a consumer, has the right to withdraw from the Agreement within 14 days without providing any reason. In the case of an Agreement concluded during an unrequested visit to the consumer's place of residence or habitual abode, or during an excursion, this period is 30 days. The withdrawal period expires 14 days after the date the Agreement is concluded, or from the date the consumer (or a third party other than the carrier and designated by the consumer) acquires physical possession of the goods (or a batch or part thereof). In the case of an Agreement concluded during an unrequested visit to the consumer's place of residence or habitual abode, or during an excursion, the period expires 30 days from the date the consumer acquires physical possession of the goods (or a batch or part thereof).

To exercise the right of withdrawal, the consumer must inform the Seller—TuTu.eu, located at ul. Węgierska 12B, 33-340 Stary Sącz, or via email at hubert@tutu.eu—of their decision to withdraw from the Agreement by means of an unequivocal statement sent by regular mail or email. The consumer may use the model withdrawal form attached to these Terms and Conditions, though doing so is not mandatory. The deadline is considered met if the Consumer sends information regarding the exercise of their right to withdraw from the Agreement before the withdrawal period expires. The Consumer must return or hand over the Product to the Seller at the following address: ul. Węgierska 12B, 33-340

Stary Sącz, promptly and, in any event, no later than 14 days from the date on which the Consumer informed the Seller of their withdrawal from the Agreement. This deadline is considered met if the Consumer dispatches the Product to the Seller before the 14-day period has elapsed.

In the event of withdrawal from the Agreement, the Seller shall reimburse the Consumer for all payments received, including the costs of delivering the Product (with the exception of any additional costs resulting from the Consumer's choice of a delivery method other than the least expensive, standard delivery method offered by the Seller). Such reimbursement shall be made promptly and, in any event, no later than 14 days from the date on which the Seller was informed of the Consumer's decision to exercise their right of withdrawal. The Seller may withhold the reimbursement until the Product has been received back or until the Consumer has provided proof of having sent the Product back, whichever occurs first. The seller will issue a refund using the same payment method as the one used by the consumer for the original transaction, unless the consumer has expressly agreed to a different arrangement; in any case, the consumer will not incur any fees in connection with this refund.

With best regards

*(handwritten signature of the Consumer/Entrepreneur with
consumer status)*